





System Status Update

- System Green
- Cyber Incident occurred April 2024
 - Brute Force attack was conducted against our firewalls to the new P25 System.
 - The firewall did their job, and locked everything down.
 - Remediation issued by L3Harris is to install Multi-factor Authentication (One Identity Defender for VIDA Networks)
 - Washoe County purchased the software, and discovered that once installed it affects the whole shared system, and it would lock out our partners.
 - We are currently waiting for NVE and NDOT to purchase tokens, prior to installation.
 - In the meantime we have locked down the ports facing the internet, and deactivated our Cisco VPN.
 - Meaning all call –outs are truck rolls until software is installed.



Others Changes to be Aware of

- L3Harris told us there would be a <u>price increase effective April</u>
 2024
 - NSRS partners are working with L3Harris on the new pricing. All existing quotes will continue to be honored.
- Claire Pender is no longer with L3Harris
- Our New Sales Representative is John Gallegos

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